# **JANE SMITH**

Baltimore, MD | (443)-233-XXXX | jsmith342@gmail.com LinkedIn Profile: https://www.linkedin.com/in/janesmith2234/

## **EDUCATION**

University of Baltimore, Baltimore, MD

December 20XX

**Bachelor of Science in Business Administration** 

**Specialization: Business Management** 

Community College of Baltimore County, Catonsville, MD May 20XX

**Major: Business Management** 

#### **PROFESSIONAL EXPERIENCE**

BMALE Student Assistant, University of Baltimore, Baltimore, MD

August 20XX-Present

- Share and curate events on-campus for present and upcoming semester.
- Promote excellence and demonstrate life skills to a group of six mentees.
- Compose proposals for speakers to come to campus to present on relevant topics for students.

## Management Trainee, Enterprise Holdings, Baltimore, MD

May 20XX-Present

- Deliver superior customer service, and effectively communicate with customers and colleagues.
- Establish new business and maintain current business relationships.
- Develop skills regarding cost control, evaluating gains/loss reports, and depreciation value.
- Demonstrate skills to effectively mentor, train, and manage new and current staff.

## Marketing Specialist/Media Ambassador Intern, LOOPLE, Baltimore, MD

June 20XX-January 20XX

- Helped spread brand awareness of a startup application company.
- Achieved 50 downloads of the app in the first week with the company.
- Assisted with gaining student interest in the product on campus.

#### Marketing/Media Ambassador Intern, MegaBus, Baltimore, M

June 20XX-January 20XX

- Spread awareness to students on campus regarding Mega bus services through weekly communications on social media platforms such as Instagram and Facebook.
- Assisted with financials of the East Coast branch.
- Supported international relations and affairs in order to further branch out the company.

## Sales Lead/Assistant Manager, Aldo, Baltimore, MD

September 20XX-May 20XX

- Controlled the floor and flow of the store at all times.
- Assured that the team achieved sales and unit per transaction goals and delivered excellent service.

## Jewelry Key holder/Assistant Manager, Pandora, Baltimore, MD

September 20XX-May 20XX

- Opened/closed the store, conducted returns/exchanges and tracked customer demographics.
- Acted as manager-on-duty when store manager is not on premises.
- Ensured that company merchandise was presented in a fashionable, and proper manner.

## **LEADERSHIP EXPERIENCE**

Vice President of Events, Enactus, CCBC, Catonsville, MD

September 20XX-May 20XX

- Collaborated for events with other clubs on campus and non profit organizations.
- Planned trips to other cities, and responsible for the events budget.

## Executive Event Coordinator, Black Student Union, CCBC, Catonsville, MD

September 20XX-May 20XX

- Facilitated and helped coordinate meetings with members and leaders of the group.
- Recommended key topics in our society to talk about and be aware of.